

**Return Authority Form**

**No:** \_\_\_\_\_ (Authorised \_\_\_/\_\_\_/\_\_\_)

**Credit Return, Exchange or  
Warranty Claim**



To: East West Computers  
Delivery Address: 3 Commerce Court, Sunbury, Vic. 3429  
E-Mail: sales@east-west.com.au  
Fax Number: 039744 6887  
Phone Number: 039744 3443

From:  
Name/Company: \_\_\_\_\_ Contact Person \_\_\_\_\_  
Fax No \_\_\_\_\_ Phone No \_\_\_\_\_  
Return Address \_\_\_\_\_

Reason for Return or Fault description : (proof of purchase should be included to validate the warranty/Dead On Arrival claim):

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_

East West Invoice Number	Product Description	Serial Number (for warranty claims)	RA Number

- All RA's are valid for 14 days. Please mark RA number clearly on the outside of the shipping package.
- Only products listed on this RA form may be returned against the RA number provided.

All credit returns must be unopened and in pristine and saleable condition with all documentation and cables present otherwise credit will be rejected.

East West Office Use Only:  
Return Authority Number Approved: YES / NO  
If NO, reason:

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